

ShoreTel Connect ONSITE Product Plans



SHORETEL FLEXIBILITY MAKES ORDERING ONSITE PRODUCTS EASY

ShoreTel Connect ONSITE product plans offer a variety of unified communications tools and options—choose the right combination for your business needs

Convenient and Cost-Effective

Every business has unique communications needs. ShoreTel Connect ONSITE phone system and UC features are available in three different license bundles so you can purchase the features that fit your needs. ShoreTel gives you the flexibility to mix and match license bundles allowing you to easily adapt to changing business demands as they arise.

Essentials includes all business telephony call handling features plus key UC features like instant messaging, presence, video calling, conferencing, web sharing and online meetings.

Standard offers additional features for supervisors, managers, and sales and service teams including expanded conferencing capacity, Salesforce CRM integration and full UC capability on mobile devices.

Advanced increases call handling and monitoring abilities with operator features such as consultative transfers and conferences, plus robust park, intercom and page functionality.

ShoreTel ONSITE system administrators can assign plan licenses to users as needed in ShoreTel Connect Director, the browser-based system management software. Licenses can be added or changed as your organization evolves to ensure functionality aligns with current needs and roles.

Doing business with ShoreTel has always been easy. With ShoreTel Connect ONSITE product plans, we've made it even more brilliantly simple.

BENEFITS

- Mix and match license bundles, buying just the services you need
- Change feature levels to adapt to business demand as they arise
- All license bundles include business telephony features and can integrate with a la carte applications like ShoreTel Connect ONSITE Contact Center

Feature	Essential	Standard	Advanced
Phone license (extension + mailbox)	✓	✓	✓
PBX features	✓	✓	✓
ShoreTel Connect Director	✓	✓	✓
ShoreTel Connect client	✓	✓	✓
Voicemail	✓	✓	✓
Audio conferencing (8-party)	✓	✓	✓
Desktop sharing ¹	✓	✓	✓
Video calling	✓	✓	✓
Instant messaging	✓	✓	✓
Presence	✓	✓	✓
Softphone	✓	✓	✓
Outlook® integration	✓	✓	✓
Web & app dialers	✓	✓	✓
Find me, follow me	✓	✓	✓
ShoreTel Connect mobility app ¹	-	✓	✓
Remote phone license	-	✓	✓
Salesforce® or other CRM integration ²	-	✓	✓
Operator	-	-	✓
Workgroups	✓ ³	✓ ³	✓ ³
Contact Center	✓ ³	✓ ³	✓ ³
Voicemail transcription	✓ ⁴	✓ ⁴	✓ ⁴
Internet fax	✓ ⁴	✓ ⁴	✓ ⁴

1 Requires server and licensing

2 For a list of supported integrations, see the ShoreTel Connect Advanced Application catalog

3 ShoreTel Connect ONSITE Workgroups and ShoreTel Connect Contact Center are sold separately

4 ShoreTel HYBRID Scribe and HYBRID Fax apps from the cloud are subscription services available with ShoreTel Connect HYBRID activation

Want to know more?
Talk to an expert.

Visit www.shoretel.com/findareseller

ShoreTel. Brilliantly simple business communications.

ShoreTel, Inc. (NASDAQ: SHOR) is a leading provider of brilliantly simple unified communications (UC) products, cloud services and IP phone systems powering today's always-on workforce. Its flexible communications solutions for contact centers and cloud, onsite and hybrid UC environments eliminate complexity, reduce cost and improve productivity.

World Headquarters
960 Stewart Drive
Sunnyvale, CA 94085
USA
shoretel.com

+1 (800) 425-9385 Toll Free
+1 (408) 331-3300 Tel
+1 (408) 331-3333 Fax

EMEA
Inspired
Easthampstead Road
Bracknell, RG12 1YQ
+44 (0) 1344 208800 Tel

APAC
8 Temasek Boulevard#41-03
Suntec Tower 3
Singapore 038988
+65 6517 0800 Tel

